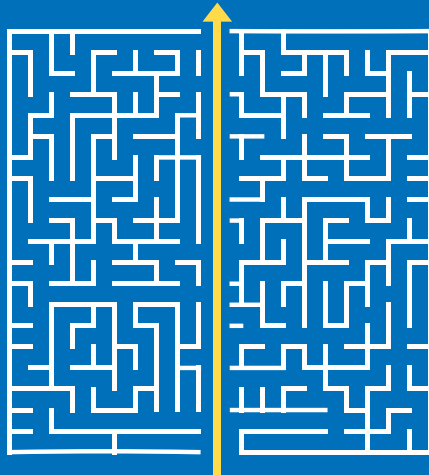




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DOING BUSINESS IN WEST BENGAL
faster procedures • more transparency



INITIATIVES AT A GLANCE



**COME TO
BENGAL
RIDE THE
GROWTH**

THE.NEXT.LEVEL: DOING BUSINESS IN WEST BENGAL

Faster procedures • more transparency

Initiatives at a glance

To accelerate industrial growth, the West Bengal Government has cut through time-consuming, resource-draining procedures – a foe of any business – to spur growth. It has embarked upon smart public administration that is crucial for industrial competitiveness and economic growth. Here we list some of the key initiatives.

Certificate of Enlistment (Trade License) matters: Urban Local Bodies and Panchayats

- Standardization of rates and standardisation of documents
- Application also through www.myenterprisewb.in and www.wbidc.com
- Online submission provision underway
- Provisional Certificate of Enlistment by ULBs in 15 days – no pre-permission from other government departments required
- Permanent Certificate of Enlistment by ULBs on clearances of other departments/ authorities
- Extended validity for Permanent Certificate of Enlistment upto 3 years (including the ones issued by Panchayats)
- Trade license from Panchayat in 30 days

Building plan sanction***

- Online application for Building Plan Sanction/ Construction permit introduced in major Municipal Corporations (KMC, NITA, HIDCO)
- Applications can now be submitted at Shilpa Sathi or MSME Facilitation Centre in districts
- Time bound disposal: within 15 days by ULB and 30 days by Panchayat (60 days, if Department's vetting required)
- No Objection under T&CP Act to ULB within 15 days; else deemed to be approved

- Industrial Estate/Park authorities (WBIDC, WBSIDC, WBIIDC, WEBEL) delegated with power to sanction building plan for industrial units in their estate/park
- Standard fees rate prescribed; no other charges/fee allowed

****As per Act amendment proposals approved by Cabinet*

Single window for applications for all statutory approvals/licenses/sanctions

- Shilpa Sathi at WBIDC for all large industries
- MSME Facilitation Centres (MFC) in each district for MSME

Online and web-based services

- Web portal for all statutory information launched by all departments
- Application fee structure on web
- Web-based Single Application Gateway at www.myenterprisewb.in for all statutory applications at one point
- Online application to Shilpa Sathi underway
- Online EM I and EM II application
- Online VAT registration, payment, returns
- Online payment through GRIPS (Government Receipt and Payment System)
- Online application and disbursement of incentives
- Online Grievance Redressal system for all tax (VAT, P Tax, CST and Entry Tax) related issues

- Online information, application for land allotment under WBIDC
- Instantaneous searching facility (registration status) for land at www.banglarbhumi.gov.in
- Online application, receipt of quotation and payment for power connection upto 50 KVA: connection in 15 days. Similar provision for 150 KVA underway
- Online single application gateway for Fire Certificate and Licenses underway

Time-bound delivery of services and accountability

- Every statutory sanction (No Objection, approval, license, certificate) to be delivered under a prescribed and notified timeline.
- Rights to Services Act – Time-bound delivery of various government services
- More services being added regularly

No more affidavits and attestation by gazetted officers

- Self-certification and self-attestation allowed in all government transactions

Statutory support systems

- www.myenterprisewb.in: Simplified version of all applicable acts and rules; interactive modules for knowing 1) one's statutory obligations, and 2) one's fiscal and non-fiscal entitlements (incentives from government for new industries)
- Business Synergy Centre in WBIDC; Relationship Managers
- MFC in each District Industries Centre (DIC)
- Tax Facilitation Centres established for assistance to entrepreneurs on tax matters and filling return
- Helpdesks in PCB HO and regional offices to provide guidance to industries on environmental matters
- Facilitation Desk and Nodal Officer dedicated for construction permits for setting up townships
- SYNERGY MSME in districts at regular intervals for handholding, counselling

and assistance services under one umbrella

- Regional Office of WB Appellate and Revision Board for C Tax, P Tax, CST and Entry Tax set up at Siliguri
- A dedicated Industry Cell created in Fire Services Directorate for hand holding

Reducing the documentation burden

- Documents substantially reduced for registration certificate (RC) for large industries
- Eligibility-cum-Registration Certificate (ECRC) dispensed off simplifying claim application for incentives by MSMEs
- Documents reduced for pollution clearance applications
- Pre-requisite pollution control certificates for new electricity connection exempted
- Documents reduced for application for land conversion
- Documents reduced for application for trade license

Decentralized procedures

- Power to provide clearances decentralised and delegated to District Level Authority (DLA) for ground water extraction
- Issuance of Fire License delegated to District Collectors
- Consent administration of PCB has been decentralised

Financial support systems

- Finance Clinic in every district on the 15th of every month
- www.msmebengalinvest: a virtual exchange place for connecting entrepreneurs, investors and professional experts with online project evaluation and assessment module managed by IIMC
- Rs 200-crore WB MSME VC Fund

Common Application Form

- Common Application Form and single

- ID for registration of Professional Tax, VAT, CST and Entry Tax
- Common Application Form for statutory services rendered by Silpa Saathi
- Common Application Form for all incentives' claim under MSME and Textiles policies
- Common Application Form catering to various environment related applications
- Common Application Form for utilities to ULBs and Panchayats
- Common drawing scale for Fire License and Factory License

Environmental Management System

- 49 industries exempted from consent requirement from WBPCB
- Green category industry exempted from environmental clearances and inspection
- Standard Operating Procedure for inspection process introduced
- Online environment management system for consent administration
- Extended validity of environmental clearances

Land matters

- No requirement of land conversion for units to be set up at Industrial Estate/ Parks
- Mutation and conversion of land for setting up industries in 21 days and 30 days respectively
- Deemed No Objection from concerned local body if not approved in 15 days of reference from Land Office
- Dedicated Unique Clearance Centres (UCC) in districts for fast-tracking mutation and conversion of industrial land
- LTS for vested land falling in pockets within larger chunk of privately acquired land parcel
- Land for land strategy to be facilitated for small raiyati land within larger land parcel acquired privately

- E-integration of land registration and mutation
- Land use zoning maps for districts
- Land Bank for government and industrial estate/park lands
- Lessee and assignee khatian introduced
- Digitized LR and RS maps available for public

Labour matters**

- Comprehensive checklist for all statutory requirements at www.wb.gov.in/portal/wblabour
 - Manual single window system created
 - Online registration & renewal under Shops & Establishments Act 1963
 - Online application for Factory License
 - Extended validity of licenses up to 3 years
 - Exemption of registration of admn/ clerical department of a factory
 - Extended time of operation of shops/ establishments
 - No advance notice to be served for any overtime retention of worker
 - Synchronized inspection introduced
 - 3rd party inspection by accredited agencies allowed for factories and boilers
 - Deemed approval for boiler certification
 - Final report submission within 72 hours after inspection
 - Exemption of shops and establishment from mandatory closure
 - E-register for shops and establishments
- **As per Act amendment proposals approved by Cabinet*

Participatory and consultative policy decisions for effective participation of industry in decision making and policy initiatives

- Core Committee on Industry headed by the Chief Minister
- Steering Committee on Industry headed by Commerce & Industries Ministers, and
- Sector Committees